

Birthdays

Billy Moreland celebrated his birthday on the 22nd June. Residents and staff joined in the celebrations with Billy to help him to have a day to remember. a very happy birthday on 22 June 2017. We hope you have a fantastic day!



Staffing

We would like to welcome Kellie Ann Gallagher to Craigend Gardens. Kellie Ann has been recruited into the post of Care Coordinator and she will work alongside the manager, residents and staff to consistently provide high quality services.

Refurbishment

Many of you will be aware that there has been a refurbishment taking place at Craigend Gardens. There have been significant improvements made to the environment and we believe this has enhanced the quality of care residents receive. We are keen to hear your views and welcome any suggestions for further improvements that may be required

Resident Margaret Ross stated **“I am so happy with my new room. It is so much more peaceful and has additional space”**.

Resident Ian McCartney’s relative, Margaret McCulloch recently advised **“The changes to the home are great”**.

Hairdresser

Lorna visits Craigend Gardens every fortnight on Wednesdays. Lorna is a qualified and experienced hairdresser who has built good relationships with residents. Please let Rosemary know if you wish for Lorna to do your hair.

National Care Home Open Day

To celebrate National Care Home Open Day Craigend Gardens hosted a fun day on 17th June. The local community, relatives and partner agencies came along to enjoy the activities. The day was a big success and funds were raised for residents. Residents have said that they would like to spend the money raised, on a day trip and this will be arranged over the coming weeks.

Big thanks to staff at Craigend Gardens for arranging the event and also to those who made donations. We all really appreciate your input!

The event was further supported by Area Managers from Minster Care Group who travelled from down south to join us. They entertained the many kids at the event by appearing as Micky Mouse and Minnie Mouse.



Turtle also came along for a surprise visit!!



Advocacy

Circles Network Advocacy will be facilitating some independent facilitation sessions at Craigend Gardens. The purpose of these sessions is to give Residents, relatives and staff the opportunity to provide anonymous feedback in relation to the quality of the service at Craigend Gardens. Dates for meetings have still to be confirmed and we will let you know as soon as they are.

Relatives Meetings

We recently sent out questionnaires to relatives of Residents to gather feedback on preferences of the frequency and day/time of meetings. We sent out 15 questionnaires and received 7 back. Some relatives opted for monthly meetings and others said three monthly. There were a variety of days/times received back and so to aim to accommodate everyone throughout the year we have compiled a calendar of meetings below:-

DATE	TIME
Wednesday 5 th July 2017	1pm
Thursday 10 th August 2017	2pm
Saturday 16 th September 2017	2pm
Tuesday 17 October 2017	11am
Wednesday 22 November 2017	1pm
Friday 15 th December 2017	2pm
Thursday 18 th January 2018	3pm
Saturday 17 th February 2018	3pm
Tuesday 20 th March 2018	11am
Wednesday 18 th April 2018	2pm
Thursday 17 th May 2018	2pm
Tuesday 13 th June 2018	2pm

Manager’s Monthly Surgery

The manager has introduced a monthly surgery whereby relatives of Residents can come along with any concerns, compliments or general discussion areas. This new arrangement is in recognition of there being times whereby attending a group meeting is not appropriate or preferred.

The surgeries will take place in the evenings to compliment the day time meetings highlighted above. The first surgery will take place at 6.30pm on Tuesday 11th July, here at Craigend Gardens. Should you be attending please contact Elaine to arrange a time. This will avoid you having to wait.

Surgeries will take place on the second Tuesday evening of every month.

Meaningful Activities

The Activities Coordinator has been liaising with Residents around past and present interests and from the information received a new programme of meaningful activities is to be developed. Pamper sessions and polyphonic will continue however there will also be reminiscence work amongst a host of other new opportunities to get involved.

You said we did!

With the fundraising money you said you would like to go days away. A daytrip is being arranged.

Some Residents were concerned about not always being able to hear the TV in the communal lounge. We have arranged a TV for the Dining Room and this will multi purpose as a quiet room (out with meal times)!

Residents expressed an interest in embroidery. The Activities Coordinator has purchased materials and will be introducing the first one to one and group sessions over the coming weeks.

Warmest Regards

Elaine McIntyre

Craigend Gardens Manager